



April 25, 2026
5:45pm

End of Boil Water Notice

This serves to notify ALL camps, tattoo artists, and food establishments with permits or transitional permits issued by the Cabarrus Health Alliance and operating within the City of Kannapolis Public Water system: the establishment water supply is considered an **approved water supply** per the requirements in Sections 15A NCAC 18A .2600, .3200, .1000, .3500, or .3600, as applicable.

The immediate permit suspension is lifted, and the permit is reinstated, provided that the establishment has completed the following:

1. Discard any ice, food, or beverage that was prepared during the time when the water supply was unapproved (April 24-25, 2026)
2. Clean and sanitize any areas that may have been in contact with contaminated water, including sinks, ice machines, soda fountains, coffee makers, etc.
3. Flush pipes, faucets, and equipment with water line connections per water authority's recommendations (below)
4. Flush hot water heater per water authority's recommendations (below)

The City of Kannapolis Water Treatment Authority recommends the following:

5. **Extended System Flush:** Systematically flush all cold-water faucets, drinking fountains, and service lines for at least 30 minutes, starting at the point closest to the service entrance and working toward the most distant fixtures.
6. **Commercial Ice Machines:** Discard all ice produced during the advisory period and wash, rinse, and sanitize the ice bin and internal components according to the manufacturer's instructions before resuming operations.
7. **Beverage and Food Service Lines:** Flush all soda fountains, coffee brewers, and water-fed beverage dispensers, and replace any attached water filtration cartridges to prevent the serving of contaminated water.
8. **Filtration Replacements:** Replace all point-of-entry and point-of-use filter cartridges immediately, as these devices can harbor trapped contaminants even after the main supply is clear.
9. **Process Equipment, including hot water heaters:** Consult your equipment manuals to follow specific flushing or disinfection protocols for cooling towers, medical devices, or laboratory water systems that may require specialized cleaning.

Cabarrus County establishments with questions, should contact Cabarrus Health Alliance staff:

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